

## Policy statement

### Quality, health, safety and environmental care

The policy of Bronswerk Heat Transfer Services B.V. is focused on quality, health, safety and environmental care at a very high level to bring structural and permanent continuous improvement. To this end, Bronswerk Heat Transfer Services B.V. has set up an QHSE management system for its business units. The following assumptions apply for all of us:

- We comply with all applicable statutory minimum requirements for the field of quality, working conditions and environment;
- In the earliest possible stage we engage all aspects of the activities of quality, safety and environment;
- We create an environment where we treat everyone equal and with safety and health for all and risks to the environment will be avoided;
- We inform clients about quality, occupational health and environmental aspects of the delivering of products or services;
- We give priority to reducing security risks above other risks;
- We have maintained quality, health and safety and environmental protection as an open communication at all levels, both internally and externally;
- We make clear and verifiable agreements with the client on specifications, price and delivery of products or services;
- We deal with any complaints thoroughly, in all reasonable nature to a settlement with the client's aims;
- Efforts will be the occurrence of accidents. Preventive activities include among others the training and instruction of any employee, maintenance and testing of machines and tools, recording and discussing dangers, hazards, near misses and accidents;
- We are constantly working to improve quality, safety and environment.

The concern for quality, safety, health and environment begins with each one of us. Everyone is responsible for a safe conduct of their duties, taking care of the environment and quality guaranteed.

Management will ensure that this happens as defines above and will include support through training and information when needed.

On behalf of the board of Bronswerk Heat Transfer Services B.V.,

E. Poss

Date: 3 December 2018



CEO